



Make centralized IT services for schools a reality

Being responsible for a school board's/district's IT department is a tough and often thankless job—there's assets to locate, deploy and manage, licenses to assign, internal and external requests to process, codes and regulations to comply with, automation to implement, and, above all, staff, pupils and stakeholders to delight. Unfortunately, chances are you're too busy with the day-to-day to even think about challenging the status quo of how your IT services work.

You can run EdTech smarter with powerful ITSM, though—and C2 is the most accessible and easiest to adopt among these solutions. It empowers you to **connect your processes** thanks to automated IT workflows, improving end-to-end service delivery and saving time. Then, **connect your assets** through advanced CMDB & asset management, including equipment inventories, license renewals, approvals and more. Finally, **connect your people** with a secure customized portal featuring seamless request submission for ease of use by both admins and users.



Headache	C2	New normal
We don't know where to start	Our business analysts and presales specialists will help you pinpoint your priorities and get rid of silos	Painless transition towards tighter control and better organization
We're worried about data security & anonymization	ITIL, ISO 27001 and SOC type II-certified & in full compliance with data anonymization legislation	You and everyone involved with your institutions sleep soundly with privacy protected from threats
Our management of equipment is a mess	Cross-department inventory, easy categorization and prioritization of asset deployment	A clearer view of how you use assets to simplify staff's and pupils' daily routine
Part-time contracts, substitutes and rotating staff complexify licenses	Mix and match named and concurrent licenses as you go	Everyone gets access to what they need, when they need it, with no downtime or frustrations
We improvise when it comes to processing requests and tickets	Pre-built templates and automated workflows other school establishments already rely on	Improved support for both your school's employees and external requestors
We'd like to simplify approvals	Customizable and automated processes	More done in less time and with more transparency
Integration with other tools sounds like a chore	User info synchronizations and centralization for all your systems	You now orchestrate all your operations from the same place
Requests get lost in emails and other ad hoc communications	Combines all the above features into a single point of contact	You now have a user-friendly portal for educators, administrative teams, parents and more
We don't have the financial resources	Most affordable ITSM on the market	Building a smarter educational institution while staying on budget
We don't have the time or human resources, either	Implementation and configuration experts since 2008 with tailor-made solutions for education	Improved efficiency without the need to untangle complex new processes
We need a tried and tested Canadian solution	More than half of Quebec school boards already use C2	You satisfy the expectations of stakeholders and the public and know support is just a phone call away

Invest some time and resources now to save hundreds of hours down the line—all the while meeting institutional rules, implementing continuous improvements and monitoring your progress.

Discover C2 to serve your schools better: c2-itsm.com

Learn more



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