



**Simplify your service
management.
Accelerate your operations.**



Your Canadian-built ITSM platform: powerful, flexible, and 100% tailored to your reality.

Need a hand improving your service management?

Book a personalized demo with our team today.

- 100% Canadian platform
- In-house professional services



C2-ITSM.com

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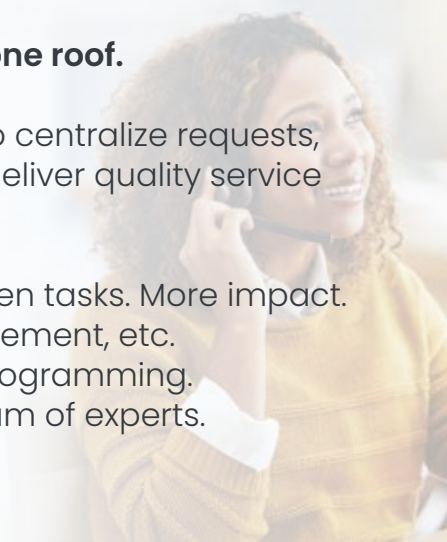
Why choose C2?

Unify your services under one roof.

C2 enables organizations to centralize requests, automate processes, and deliver quality service across all departments.

Fewer emails. Fewer forgotten tasks. More impact.

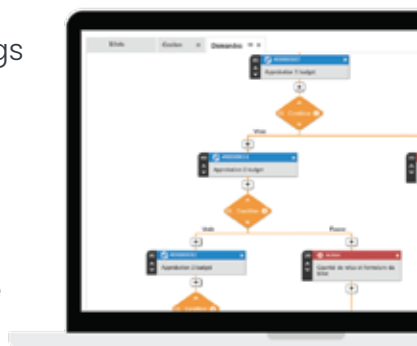
- For IT, HR, finance, procurement, etc.
- Customizable without programming.
- Supported by a local team of experts.



Key features

What you can do with the C2 platform:

- Create custom service catalogs
- Manage your assets easily
- Automate internal processes and follow-ups
- Manage tickets, incidents, changes, and tasks
- Apply SLAs and track real-time performance



A self-service experience

A user-friendly portal for your users.

- Centralize all requests
- Offer an intuitive interface for clients
- Reduce delays and errors
- Provide transparent tracking for your users

Automation and efficiency

Optimize your operations without added complexity.

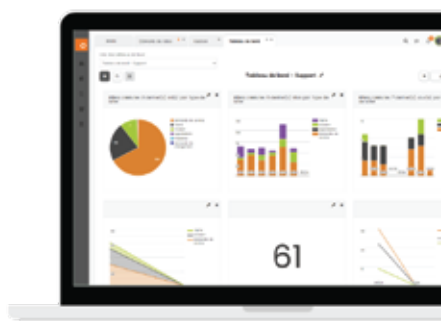
- Automated workflows
- Dynamic approvals
- Smart notifications
- Reusable templates

Free up your teams' time, without sacrificing control.

Visibility & informed decisions

Manage your services with concrete data.

- Automated reports
- SLA monitoring
- Real-time performance indicators
- Custom dashboards



Simplified asset management

Track your equipment and assets centrally with C2's CMDB.

- Real-time IT and hardware inventory
- Full history of equipment, licenses, contracts, and lifecycle
- Impact tracking during changes
- Preventive maintenance and automated upkeep