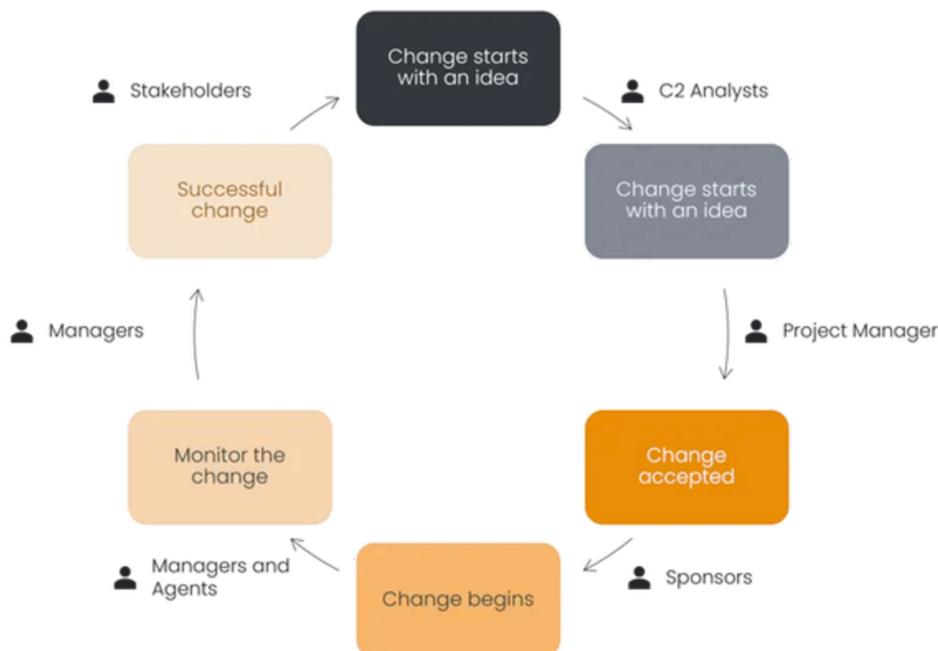# Change management support

Organizational change management is critical for a smooth transition toward new practices and technologies.

Move forward with confidence, without losing direction

Get valuable support when managing organizational change so you can move from idea to reality without worry or distraction.

We help you implement your project through a proven change management process that complements your team throughout the entire change lifecycle. This collaborative approach allows your resources to stay focused on their objectives, while our expertise and recommendations help ensure the project is completed efficiently and successfully.

Change management support

Our support includes key services and guidance during the most critical phases of implementing your change initiative:

| Change initiation | → | Stakeholders | → | Communication | → | Impact & resistance | → | Go-live |

Planning and preparation
- Change analysis
- Define objectives
- Plan the change steps
- Identify stakeholders
- Analyze expectations and interests

Communication and adoption
- Identify roles and responsibilities during go-live
- Define communication frequency and channels
- Prevent resistance to change
- Optimize change adoption
- Define training groups and schedules

Documentation support

The offering also includes assistance with documentation based on your team's preferences. Resource guides, videos, tip sheets, and more can be produced to ensure your organization has everything it needs to navigate change successfully.

Our team of experts

C2 business analysts play a key role in identifying your needs, facilitating change communication, managing change impact, and minimizing resistance across your organization. Our support aims to maximize the benefits of your changes and digital transformations, helping ensure the success of your organization.

Our support is:
- **Flexible** : Suitable for all types of C2 projects or initiatives
- **Powerful** : Experts with over 90 years of combined IT analysis experience. No need to engage a third party.
- **Attentive** : Tailored to your needs and organizational culture while minimizing resistance within your teams.